

Linear & Round Multi-Pendant Canopy Program

TERMS & CONDITIONS

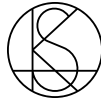
The Linear & Round Multi-Pendant Canopy program is designed to provide the Trade customers with the opportunity to create highly customized SkLO light fixtures. This program is specifically designed to enable multiple SkLO pendants to be suspended from a single canopy. The number of individual pendants and their composition are entirely customizable. SkLO recommends this program only to qualified and licensed designers and architects. See the Ordering Instructions section on both the Linear and Round Multi-Pendant Canopy specification sheets for important information.

- No minimums apply.
- All Linear & Round Multi-Pendant Canopy orders are non-refundable.
- Please allow a minimum of 6 weeks for production. Actual production time may vary depending on order volume and complexity. Production lead time does not include shipping. If SkLO is engaged to provide the Design Review Services additional lead times will apply – see the Design Review Services Terms & Conditions on the following page for additional information.
- The customer is responsible for designing and specifying the composition of the overall fixture.
- For an additional fee, SkLO will provide the Design Review Services to ensure that the customer's design and specifications result in a functional fixture without flaws. If this service is not requested, the customer is responsible for ensuring that their design and specifications result in a functional fixture. See the Design Review Services Terms & Conditions on the following page for additional information.
- SkLO does not produce images, renderings, or 3D models of customers' Linear & Round Multi-Pendant designs.
- SkLO does not produce shop drawings for Linear & Round Multi-Pendant Canopy program orders. The customer's drawing, indicating the locations of individual pendants on the canopy, will be used for fabrication.
- Once the order is placed and prepayment is made, no changes can be made to the design.
- Linear & Round Multi-Pendant Canopy Program fixtures are covered by the standard SkLO warranty, applicable to all designs in SkLO Light Collection.
- Canopies in the Linear & Round Multi-Pendant Canopy program are not sold individually and are intended for use with SkLO fixtures only.
- Custom light fixtures created with the Linear & Round Multi-Pendant Canopy Programs do not carry certifications. If third-party certification is desired, please contact SkLO for additional information.
- SkLO does not offer installation services.



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SkLO US 115 WEST NORTH STREET HEALDSBURG CALIFORNIA 95448 USA +1.707.385.2101 us@sklo.com
SkLO EU BRATŘÍ ŠTEFANŮ 902/71 500 03 HRADEC KRÁLOVÉ CZECH REPUBLIC +420.495.542.071 eu@sklo.com



Linear & Round Multi-Pendant Canopy Program

Design Review Services

TERMS & CONDITIONS

For an additional fee, SkLO will provide the Design Review Services for any custom light fixtures designed with its Linear & Round Multi-Pendant Canopy Program.

- The fee for the Design Review Services will be calculated as 3% of the order total (excluding shipping and taxes).
- SkLO Design Review Services evaluate customer designs solely for physical flaws in composition and layout. No aesthetic evaluation or design guidance is provided.
- The customer is responsible for designing and specifying the composition of the overall fixture, and submitting their fixture design to SkLO per the standard requirements of the Program.
- Please allow a minimum of 2 weeks for the Design Review Services. Production lead times are separate from, and in addition to, Design Review Services lead times. Production lead time does not begin until the Design Review Services are complete and approved by the customer.
- If no flaws are discovered by SkLO as part of the Design Review Services, the customer will receive a written confirmation of the successful review via email. Once the customer acknowledges and confirms receipt of this confirmation, production can begin.
- If flaws are discovered during the review, SkLO will provide drawings indicating the analysis and identifying the locations of any identified flaws. See an example of SkLO Design Review Services deliverables available on the SkLO website.
- SkLO does not provide proposed solutions or corrections for any flaws discovered. It is the customer's responsibility to correct the flaws and resubmit the fixture design to SkLO for production.
- SkLO Design Review Services are intended for a single review of the customer's proposed design. If the customer would like SkLO to review their revisions or changes to the same fixture multiple times, each additional review will incur an additional, minimum lead time of 2 weeks, along with an additional fee billed at \$100/hour, with an estimate provided in advance.
- Any ceiling slope can affect the physical composition of a custom fixture. If a design submitted to SkLO for the Design Review Services is intended for installation on a sloped ceiling or any surface other than a perfectly flat ceiling plane, it is the customer's responsibility to provide SkLO with complete and accurate information about the slope and to represent that slope in both their design and their submittal to SkLO.
- SkLO is not responsible for any flaws resulting from inaccurate or incomplete information provided by the customer as part of their submittal, including, but not limited to, the slope of the ceiling.



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